

# WARRANTY PROCEDURES



## Reasons/benefits to register:

- Registration with invoice within the first 60 days provides an additional year of warranty coverage.
- Opt-in at the time of registration will provide any necessary updates to customers regarding the product. (cleaning reminders, etc.)
- Free Cleaning Kits will be sent to customers that Purchased Nugget Ice Machines
- Registration streamlines the service call process should an issue occur



## To Register:

Go to the following link: <https://www.u-line.com/registration>

## Information Necessary:

Serial number, Date of Purchase, Proof of Purchase, sales invoice or other documentation showing model number, Customer Contact Info (Name, Address, Email, Phone)

Should a customer need assistance, registration can be completed by the dealer on behalf of the customer so long as all information submitted belongs to the customer.

## To Request Service:

Use the following link for a simplified one-step registration and service request:

<https://www.u-line.com/request-product-service>

If not previously registered, a purchase invoice may be required to validate the official warranty start date.